

Furnace Replacement Program application

Invoice must be dated on or after January 1, 2019.

IMPORTANT – See Part V, Section 1 for exceptions, exclusions and equipment requirements. Emergency replacements are not eligible.

Part I – details and eligibility

Applicant and property information

Property must be an existing residential dwelling serviced by natural gas or propane through FortisBC. The rebate will be issued by cheque and mailed to the account holder. **Only one rebate per system per account allowed.**

Account holder first name	Account holder last name	Phone number	Email	FortisBC natural gas account number
Installation address		City	Province BC	Postal code
Mailing address (if different from above)		City	Province	Postal code

New furnace information

- The new furnace must be installed by a licensed contractor with a valid BC business license for the trade applicable to the installation work. [View our directory](#) for help finding a gas contractor.
Note: your gas contractor may also be eligible for an incentive directly from FortisBC.
- The new furnace must be installed with a two-pipe direct vent system. A photo of your system must be submitted with your application.**
- The old furnace must not be re-used/installed at a different location. Applicant is responsible for disposal or recycling.

Rebate	Brand name/make	Model number	Invoice date (Yr/Mth/Day)	Total cost (appliance and labour, excluding taxes)
	View eligible brands/models and associated rebates at fortisbc.com/furnace .			
\$500 for eligible furnaces 95 - 96.9% AFUE				
\$700* for eligible furnaces 97 - 99% AFUE				

Contractor information

Business name	Installer name
Installation permit number	Permit date
	Technical Safety BC gas contractor licence number

Original/existing furnace information

Please have your contractor assist with providing the information below.

Estimated remaining life (in years)	Age (in years)	Efficiency
		<input type="checkbox"/> Standard (metal exhaust pipe with standing pilot light) <input type="checkbox"/> Mid (metal exhaust pipe with no standing pilot light)

Part II – applicant declaration

- I confirm I meet the program eligibility criteria and that all information I have provided to FortisBC is true and correct.
 - I have read and agree to the terms and conditions contained in this application.
- Optional:** I agree to receive emails from FortisBC containing news, updates and promotions regarding FortisBC's products, services and programs.
Note: You may withdraw your consent at any time. For more information, visit fortisbc.com/privacy.

Applicant name (please print) _____ Applicant signature _____ Date (Yr/Mth/Day) _____

Submit these mandatory documents to receive your rebate:

- completed application form signed by applicant
- photo of the equipment as installed clearly showing the two-pipe direct vent system
- copy of itemized invoice with make and model number
- copy of completed furnace commissioning sheet from installer (page 3); Note: keep a copy of this sheet with your furnace for reference during future servicing

To claim your rebate

By mail: Furnace Replacement Program FortisBC Energy Inc. PO Box 9090, Surrey BC V3T 5W4	By email: furnace@fortisbc.com	Applications must be postmarked or emailed within 6 months of the date on the invoice. Processing may take up to 90 days. For more information, visit fortisbc.com/furnace , email furnace@fortisbc.com or call 1-800-663-8400.
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Part III – additional information

Was the purchase of your furnace planned before you learned about the rebate? <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know	Without this rebate, what would you have done? <input type="checkbox"/> Purchased the same furnace anyway <input type="checkbox"/> Purchased a less efficient (less expensive) furnace <input type="checkbox"/> Don't know
How influential was this rebate in your decision to purchase the furnace? <input type="checkbox"/> Very influential <input type="checkbox"/> Somewhat influential <input type="checkbox"/> Not very influential <input type="checkbox"/> Not at all influential <input type="checkbox"/> Don't know	Because of the rebate, did you purchase your furnace sooner than you had planned? <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know

Part IV – \$300 two upgrade bonus

You may be eligible for the \$300 two-upgrade bonus if you install at least two (2) eligible upgrades on or after September 28, 2018.

Please note: This application is considered one eligible upgrade. For a list of all other eligible upgrades and bonus terms and conditions, please visit fortisbc.com/homerebates.

Yes, please flag me for the \$300 two-upgrade bonus

Part V – additional terms and conditions

1. Furnace requirements

(a) Existing/replaced furnace

- (i) must be an operational non-condensing natural gas furnace/boiler that is a minimum of 10 years old;
- (ii) emergency replacements are NOT eligible. It is deemed an emergency replacement if existing furnace/boiler requires over \$1,000 in repairs (parts & labour, excl. taxes) or is deemed unsafe.

(b) New/replacement furnace

- (i) furnace must replace existing furnace/boiler at the premises and be the primary source of heat;
- (ii) new furnace must be listed on fortisbc.com/furnace;
- (iii) furnace must be installed with a two-pipe direct vent system, despite manufacturer's instructions permitting alternatives.

- 2. **Program changes.** FortisBC may modify or terminate the program at any time and for any reason. Dates are subject to change. Number of available rebates may be limited.
- 3. **Rejection of applications.** FortisBC reserves the right, in its sole discretion, to reject applications which are late, incomplete, inaccurate or illegible, or do not meet program requirements or which include an invoice not containing required details. FortisBC is not responsible for late applications. Applications and invoices submitted electronically are at applicant's sole risk.
- 4. **Rebates.** Rebates cannot be assigned. Applicant is responsible for any applicable tax on rebate. FortisBC is under no obligation to, re-issue a rebate which has been returned as undeliverable or to replace a stale-dated rebate cheque.
- 5. **Site Visits.** The applicant will provide or ensure FortisBC is granted access to the property upon request to enable FortisBC to verify the installation and operation of qualifying equipment.
- 6. **No liability.** FortisBC, not being the designer, manufacturer, provider or installer of the equipment, makes no representation or warranty whatsoever as to the fitness of, the necessity for, the quality of, or the energy efficiency/savings of, any equipment or service, or skill of any contractor. FortisBC accepts no liability or responsibility for the equipment, the services or use of any contractor.
- 7. **Use of Information.** The applicant acknowledges, consents and agrees FortisBC may:
 - (a) contact the applicant to administer, verify compliance with, and evaluate the program, and to conduct surveys;
 - (b) may collect and use information (including personal information), whether provided by the applicant or the installation contractor, obtained during site visits, or contained in, or forming part of, any documents submitted as part of the application, and disclose the information to affiliates, contractors, representatives, agents and funding partners (including the Province of British Columbia and Government of Canada¹) to process, administer and evaluate the Program and the incentives, to monitor and assess compliance with these terms and conditions and to develop other energy conservation programs;
 - (c) retrieve bill data for a period of one year prior to, and three years after, the service date to evaluate consumption behavior and energy savings attributable to the program, and to collect, use and disclose such bill data pursuant to (b) above.

For more information on FortisBC's Privacy Policy, visit our website at fortisbc.com/privacy.

Furnace commissioning sheet

Applicant instructions:

1. Ask your contractor to complete this sheet. Your contractor will run a series of tests on your new high-efficiency furnace to gather the required data.
2. Submit a copy of this sheet with the rest of your rebate application package to receive your rebate.
3. Keep a copy with your furnace. This sheet will provide valuable information when your furnace is serviced in the future.

Why is commissioning important?

Commissioning of a high-efficiency furnace helps to ensure it's installed and operating correctly. The benefits of a properly commissioned furnace include lower operating costs, potentially greater equipment longevity, and less maintenance over its lifetime. Additional benefits include improved home comfort, and a furnace that will run smoothly and quietly.

Contractor business name		Furnace installation date (Yr/Mth/Day)	
Installation address	City	Province BC	Postal code
Furnace make and model		Furnace serial number	

1. Inlet gas pressure (at high fire) _____ inches W.C.	2. Measure/set manifold gas pressure Type of furnace: <input type="checkbox"/> Modulating Skip to section 3 <input type="checkbox"/> Single stage High fire _____ inches W.C. <input type="checkbox"/> Two stage High fire _____ inches W.C. Low fire _____ inches W.C.	3. Clocking the meter (at high fire) CALCULATE BTU INPUT: _____ BTU/H
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4. External Static Pressures (at high fire) Supply ductwork _____ inches W.C. Return ductwork _____ inches W.C.	5. Temperature rise (at low and high fire) HIGH FIRE: LOW FIRE: RISE RANGE (as per manufacturer): Supply air _____ °F Supply air _____ °F High fire _____ °F to _____ °F Return air - _____ °F Return air - _____ °F Low fire _____ °F to _____ °F Total rise = _____ °F Total rise = _____ °F		
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6. Filter
 Media type _____
 Measurements _____
 MERV rating _____

